

Marsha Phoenix Memorial Trust SERVICE DESCRIPTION

What is Marsha Phoenix Memorial Trust?

Marsha Phoenix Memorial Trust is a supported housing project, which provides hostel accommodation for young women.

We operate in the borough of Lewisham. Our main hostel is in Tressillian Road in Brockley, and we have two shared flats in Erlanger Road in New Cross. We have 27 bed spaces altogether.

We aim to give young women a secure base from which to develop self-respect, independence and purpose. You can read more about this in our Mission Statement.

Who do Marsha Phoenix Memorial Trust house & support?

We house young women aged 16 to 21 in our main hostel and 18 to 24 in our second stage hostel.

We prefer people to have a Lewisham connection, like family, school or college or support, or to have been living in the borough.

We cannot take anyone with a history of violence, an active drink or drug problem, severe mental health issues or people who have been involved in arson.

We accept referrals from any agency which works with our client group.

We operate a waiting list for vacancies. Referrals are made using our standard application form and all applicants are interviewed prior to acceptance.

What service is offered?

The service we offer is accommodation with support. This means each resident has an allocated worker who will work with them to deal with any problems they may have encountered and to help them to build the skills and confidence needed to move on to live more independently.

This assistance ranges from counselling to education support, from help with accessing benefits to advice over personal issues and relationships.

We expect all residents to use this service and to have some level of support needs.

We also run an in-house education project, and have tutors from Lewisham College who attend in the evenings to help residents study a range of subjects including Art, Maths, IT and English.

We offer a resettlement service for when people are ready to move on. We aim for people to move on from MPMT within a maximum period of 2 years.

What is the accommodation like?

Tressillian Road is two Edwardian houses converted into one large house. There are 21 bedrooms. One of these bedrooms is wheelchair accessible. The kitchen, laundry, bathrooms, WCs, lounge, dining room and garden are all shared. We provide all furniture, bedding crockery and cutlery as well as kitchen and laundry equipment. The Tressillian Road hostel is staffed 24 hours and we operate a nighttime curfew. We expect residents to be present in the hostel overnight at least 5 nights per week.

At Erlanger Road, there are two flats. Each flat has single rooms: two in the ground floor flat, and four in the first floor flat. The kitchen and bathrooms in each flat are shared. There is a large shared garden. A part-time project manager is responsible for this hostel. She visits the project regularly and meets with the residents for support planning sessions.

Expectations and responsibilities

We respect our residents' rights to privacy, confidentiality, safety, and respect.

We expect them to take responsibility for paying their rent, health and safety, personal conduct and respect for others.

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